

INSTRUCTIONS FOR VIEWING CHURCH VIDEOS



Courtesy/Credit: Photo by Steven Adair, United Methodist Communications

WELCOME TO OUR LIVESTREAM WORSHIP SERVICES!

These instructions provide guidance on how to access and view Mt. Vernon UMC's live broadcasts of the Sunday morning worship service. Please read all the way to the end to ensure that you can participate as fully as possible in Sunday's service.

There are two options for viewing the broadcast of Mt. Vernon's worship service:

- A) Facebook at the church Facebook page:
<https://www.facebook.com/MtVernonUMCToanoVA/>
- B) Our Mt. Vernon church website: <http://mtvernontoano.org/>

Details:

1) If you already have a Facebook account

If you already have a Facebook account, you are ahead of the game! Just go to the church Facebook page (see link above) on Sunday morning a few minutes before the service is scheduled. As you wait, you may want to "refresh" your page often. If you are a "Friend" of our page (which we hope you are), you will receive a notification that the video has gone live. Alternatively, scroll down to the Posts section of the page, where the live video will magically appear. See the **Helpful Tips** sheet that is posted on the church homepage.

2) If you DO NOT have a Facebook account

If you do NOT have or want a Facebook account, do not fear. Using your computer browser, go to the church Facebook page (see link above) where you will be prompted to either log in to Facebook or create an account. Just ignore that and click elsewhere on a portion of the page that you can see. It will look like the screen images that I have included in the *Helpful Tips* sheet on our website.

Eventually a LOGIN page may pop up (device dependent) and give you the option to NOT login or create an account. If you are using a computer, select “Not Now”; if you are using a cell phone or tablet, click the “X” in the right hand corner to close the pop-up. The window should clear and you’ll be able to see enough of the Facebook page to find the video as described in (1) above.

3) If you choose to view video on the church webpage

If the above options fail, all is not lost! You can view the video that is being created from a laptop or computer anytime you wish after the service begins. Do this by going to our church homepage (see link above). The video link there will lag behind the live Facebook broadcast because the webmaster has to embed a code into our homepage after the recording starts, so the video will begin later than 10:15 a.m. Again, if you miss part or all of it, you can replay it later from the beginning.

If you select this 3rd option, I encourage you to use a laptop or computer (PC) as you should experience few or no issues. As for iPads and smartphones, there is an issue that was brought to our attention by a church member. He reported that on non-PC devices (Android, Google, iOS, etc.) one may have to go to their “App Store” and install the Facebook App, so the device being used will know to call up the Facebook App to run the video. He has tried this successfully and his advice is included on the *Helpful Tips* sheet.

4) Other useful information

Please make sure that the sound speaker is turned on and up on the device you’re using. If you do not get sound when you first begin to watch the video, your device speaker may be muted (X). In addition, look at the bottom of the video for the speaker symbol. Make sure that symbol does not have an "X" beside it (turned off). Once you achieve both sound and video, you can replay the video as much as you would like, even if you missed the live streaming or portions thereof.

Please read the companion flyer ***Helpful Tips for Joining Online*** for other tips and additional information.

Disclaimer:

Our little streaming team cannot provide technical assistance with all the different devices you will be using to view the videos: some of you will use phones; some will use tablets; others will use laptops and PCs. Our best advice is to read these instructions carefully, as well as the tips sheet, and try, try again. Or reach out to a relative or friend, who is more experienced with mobile devices, and ask for some help. So much of this is dependent upon your home's Internet service provider and speeds and varies from house to house!

See you Sunday!