



WELCOME TO OUR FIRST LIVESTREAM WORSHIP SERVICE!

HERE ARE SOME TIPS WE'VE LEARNED ALONG THE WAY.

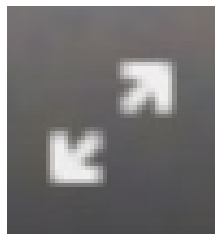
1. If you decide to join Facebook, please visit our Facebook page in advance (<https://www.facebook.com/MtVernonUMCToanoVA/>) and LIKE our page (give it the thumbs up!). This way you will receive notifications when news, events, or videos are posted there. Then when you are viewing the live service from Facebook, let us know you are there by saying "hello" in the Comments section! We want to hear from you!
- 2) Please make sure that the sound speaker is turned on and up on the device you're using. If you do not get sound when you first begin to watch the video, your speaker may be muted (X). In addition, look at the bottom of the video for the speaker symbol. Make sure that symbol does not have an "X" beside it (turned off). Once you achieve both sound and video, you can replay the video as much as you would like, even if you missed the live streaming or portions thereof.
- 3) If you experience buffering or interruptions during the service, the issues are likely related to the Internet provider and speed used in your home. Per the St. Olaf Church website, here are some tips to keep the live service from buffering:

a. Only stream from one device at a time. Turn off any devices (tablets, computers, DVRs, gaming devices, cell phones, etc.) you are not using during the service.

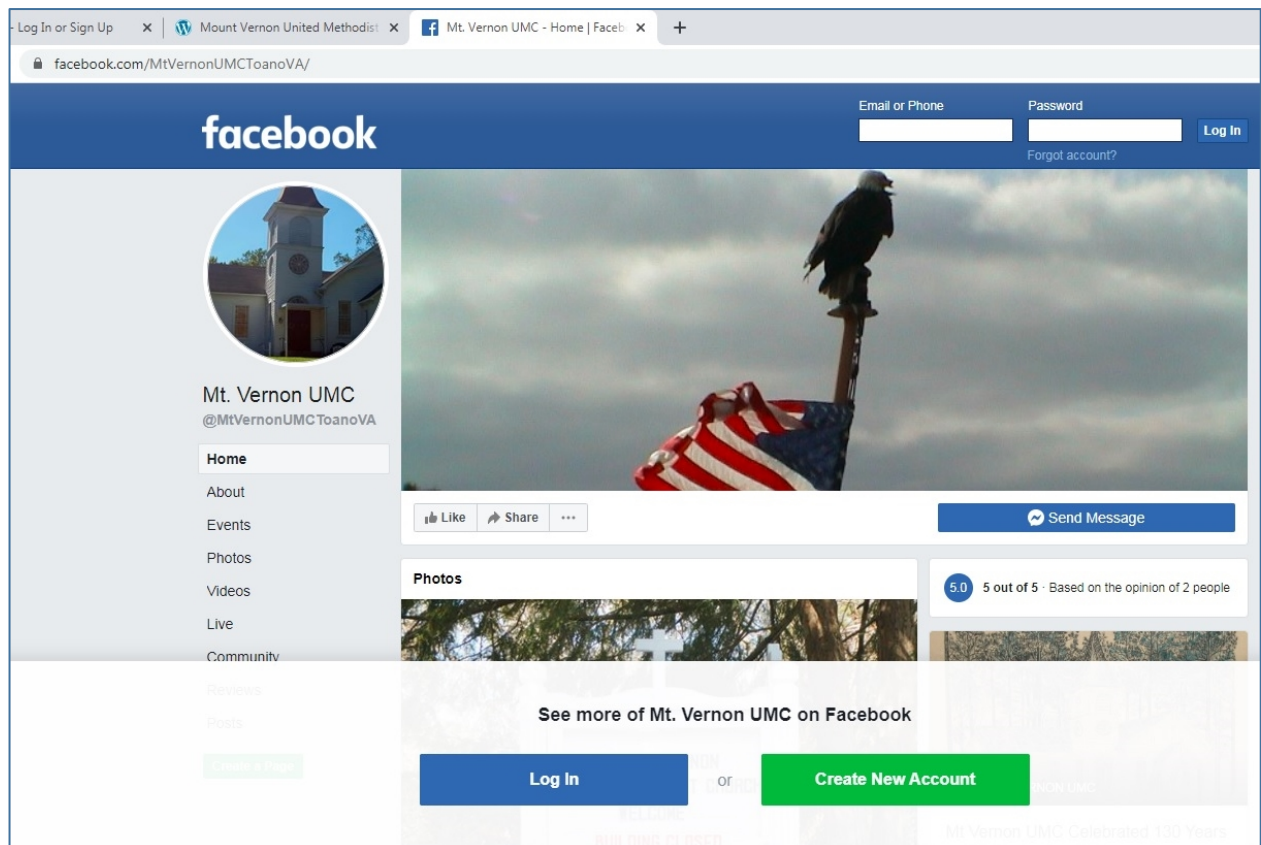
b. Refresh your page if you experience a problem or exit out of Facebook and click the link again.

c. Although you're encouraged to experience the worship service as a live event, if refreshing/reloading doesn't resolve the buffering issue, watch the recorded video later online.

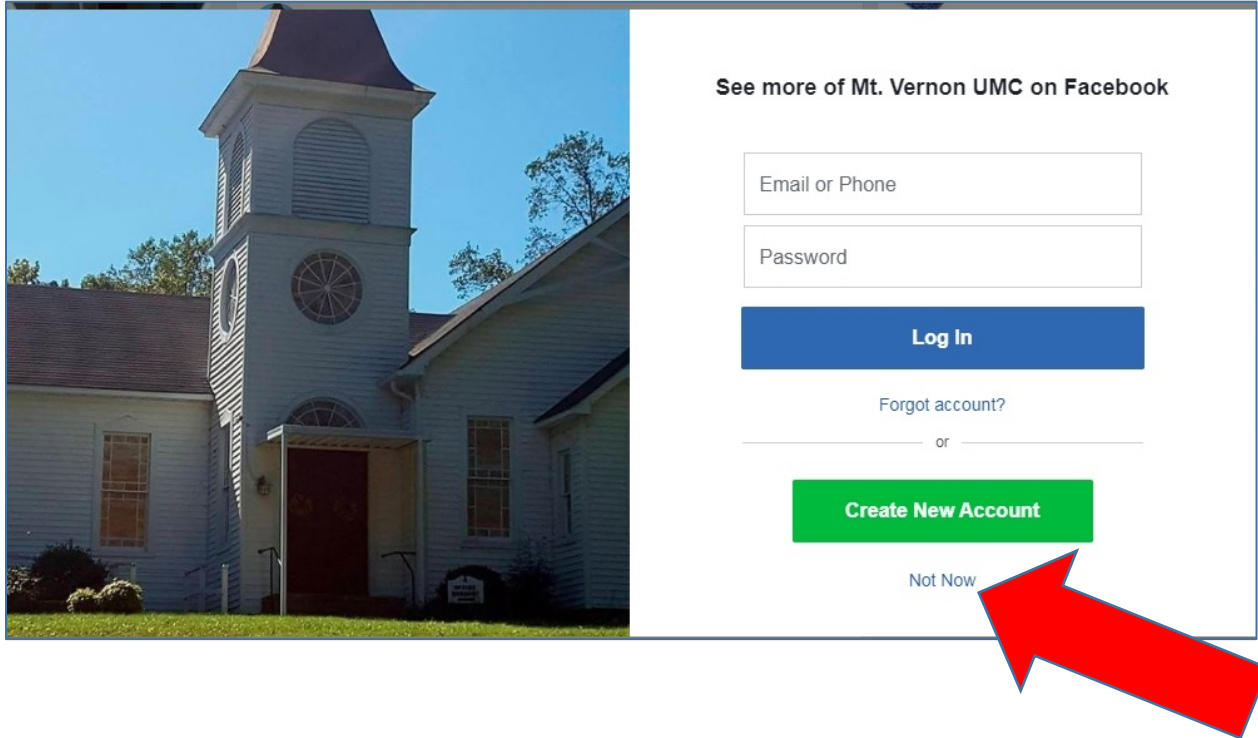
4) To view the service on a full screen, click on the following icon at the bottom of the video being viewed:



5) If you elect not to use Facebook, the next two images show what might pop up on the display screen (I don't know what happens on a phone or tablet). Just ignore and close, or select "Not Now," if asked. (See second image below.)



(continued from page 2)



6) Dale’s advice for iPad and smartphone users who don’t normally use Facebook: On non-PC devices (Android, Google, iOS, etc.) one has to go to their “App Store” and install the Facebook App. After the Facebook App is installed, go to Mt. Vernon’s website homepage, click on the video frame to reveal the control panel at the bottom right, and click on the “f” for Facebook to open the video in the newly installed App. Dale has provided a screen shot (below) of an iPad that shows the Facebook “f” logo in the lower right hand corner. Once the Facebook App opens the video on the device screen, then use the controls to turn on the audio (unmute), go full screen, etc.

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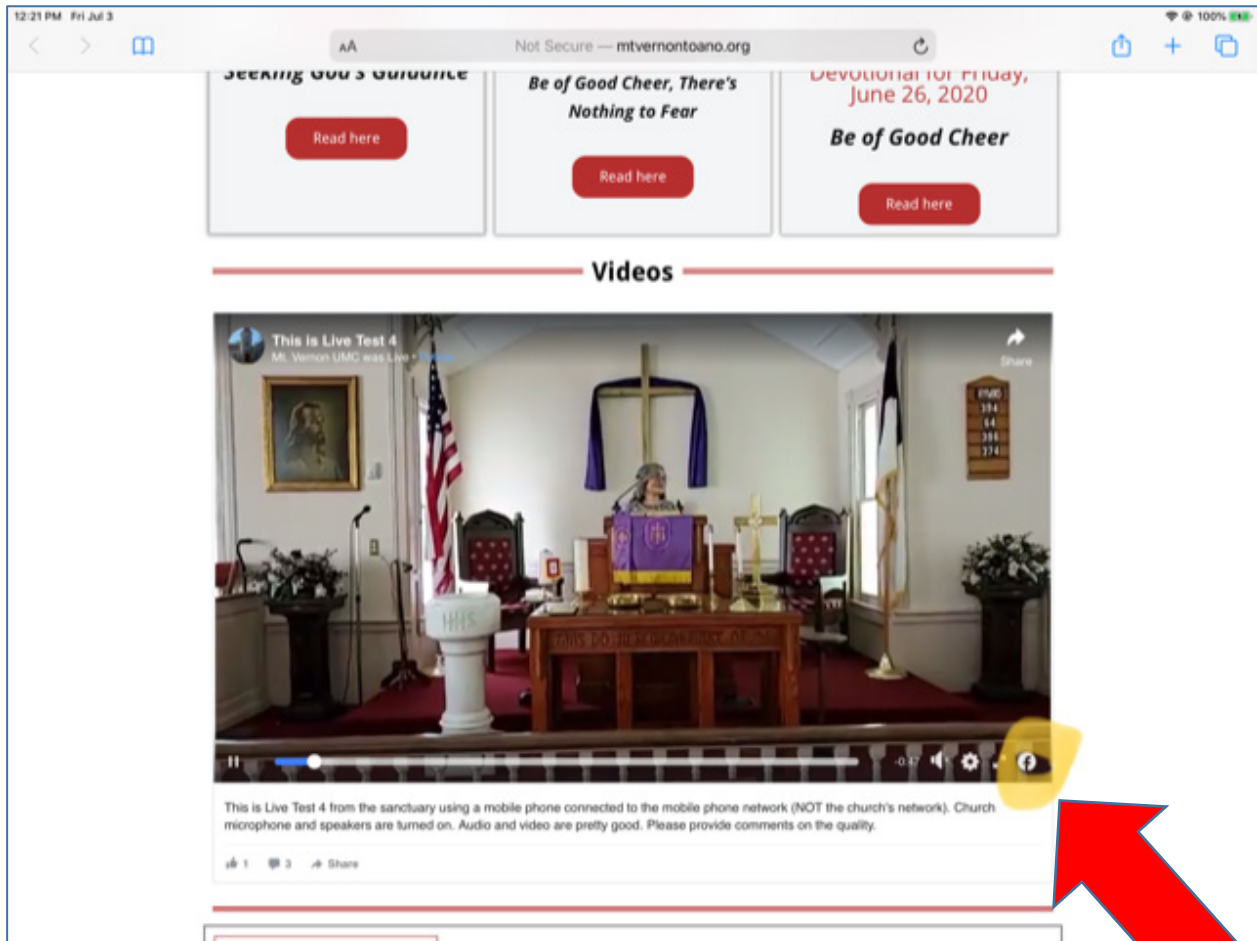


Photo courtesy of Dale K.

7) Not to worry if you don't get the live video stream working in time, or if you even miss it. By the time the worship service ends, the recorded video should be posted on Facebook and on the church website homepage.

See you Sunday!